

Community Transport Service Fees

One Way Range	One Way Cost*	Round Trip Range	Round Trip Cost*
10 km	\$17.00	20 km	\$26.00
20 km	\$22.00	40 km	\$32.00
30 km	\$28.00	60 km	\$37.00
40 km	\$34.00	80 km	\$42.00
50 km	\$39.00	100 km	\$47.00
60 km	\$45.00	120 km	\$52.00

*All prices are GST inclusive.
Please call or email to obtain costs for longer trips.

Tolls

Where it is foreseen that tolled roads will be travelled on, toll charges must be applied.

Companion Service Rates

	Hours	Cost
Charged per hour	1	\$35
	2	\$70
	3	\$105
	4	\$140
	5	\$175
	6	\$210
	7	\$245
	8	\$280

Companion and Transport Cases Combined

Cost of Transport Case plus cost of Companion Case as per above rates.

How to Pay

We only accept payment over the phone with credit card. Contact Community Transport Services on **1300 785 646** (8:00am–5:00pm) or email communitytransport@stjohnvic.com.au for more info.

Cancellation Fees

\$10 fee retained by St John if case cancelled with less than 24 hours' notice. Full refund if cancellation greater than 24 hours.



Find out more

P 1300 785 646 (8:00am–5:00pm)
communitytransport@stjohnvic.com.au
www.stjohnvic.com.au



COMMUNITY



St John Ambulance

Community Transport Service

Access to safe, reliable and affordable transportation

St John Community Transport Service

Access to safe, reliable and affordable transportation is something that most people take for granted.

For many people in our community transport is a significant challenge. The St John Community Transport Service assists meeting everyday needs of people in our local community by being more mobile and having safe and reliable transport.

Our non-profit community transport service is staffed by qualified and friendly St John volunteers, offering you a reliable, cost effective transport solution to meet your needs. Using a simple service fee structure starting at only \$17, all our volunteers are trained in First Aid and our vehicles have First Aid kits and a defibrillator installed to cater for various medical emergencies.

Our service is ideal for:

- ✓ Visits to the doctors and medical appointments
- ✓ Getting you to regular medical appointments
- ✓ Visiting friends and loved ones
- ✓ Transport to and from events and functions
- ✓ Family gatherings and celebrations
- ✓ Shopping trips

The St John Ambulance Community Transport Service includes:



Trained Volunteers

A First Aid trained St John volunteer as a companion to accompany clients (drop off and pick up)



Defib Fitted

All vehicles fitted with defibrillators and First Aid Kits



Working with Children Check

All staff have a current Working with Children Check and National Criminal History Check (National Police Check)



Free Additional Passengers

No added charges for additional people, companions or family members (max. 3 people per vehicle)



Available Mon to Fri
from 8am to 5pm



Dedicated fleet of
vehicles



On-time pick up
and arrival



Ability to bring walking
frames and support
equipment



Optional companionship
service in addition to pick up
and drop off



Service available
across Melbourne



The St John difference

Unlike commercial operators, our volunteers work for St John because they are passionate about the community and helping people. All our volunteers are trained in First Aid including using a defibrillator in case of a medical emergency.

Optional Companion service

As part of our transport service we also offer the option of a companion service at \$35 per hour. This ideal for those wanting further assistance with carrying shopping, medical appointments, attendance to events and other situations requiring a companion.

How to book and for more information

For bookings or more information please contact Community Transport Services on **1300 785 646** (8:00am – 5:00pm) or email communitytransport@stjohnvic.com.au